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Changes

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Applicable law

Dutch law applies to this website and the disclaimer. All disputes arising out of or in connection with this disclaimer will be exclusively submitted to the competent court in the Netherlands.

Responsible Disclosure

It may happen that there is a vulnerability in one of our systems. If you discover a vulnerability, we kindly request you to report it to us as soon as possible so that we can take the necessary measures.

We ask you to:

- Email your findings to contact@telesto.nl;
- Provide sufficient information to reproduce the problem so that we can resolve it as quickly as possible;
- In most cases, the IP address or URL of the affected system and a description of the vulnerability are sufficient, but more information may be required for more complex vulnerabilities;
- Leave contact details so that we can get in touch with you to collaborate on a secure solution. Please provide at least an email address or phone number;
- Do not share information about the security issue with others until it is resolved;
- Handle the knowledge of the security issue responsibly by not taking actions beyond what is necessary to demonstrate the security issue;

In any case, avoid:

- Placing malware;
- Copying, modifying, or deleting data or configurations of a system (an alternative is to create a directory listing or screenshot);
- Making changes to the system;
- Repeatedly accessing the system or sharing access with others;
- Using brute force to gain access to systems;
- Engaging in denial-of-service attacks or social engineering.

You can expect the following from us:

If your report meets the above conditions, we will not take any legal consequences against you. We treat your report strictly confidentially and do not share personal data with third parties without your permission unless required by law or court order.

We will keep you informed of the progress. We will resolve the security issue you identified in the system within a reasonable period. We will mutually agree on when and how to publish information about it.

By mutual agreement, we can mention your name as the discoverer of the reported vulnerability.

Contact Information

If you wish to contact Telesto regarding this disclaimer, you can use the following contact details:

Phone: +31 10 200 4968

Address: Rotterdam Airportplein 22, 3045 AP Rotterdam, The Netherlands

Email: contact@telesto.nl

